IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s) : Rutherford, Bruce et al. Customer No. : 21003

Serial No. : 10/560,192 Confirmation # : 2921

Filed : 10/29/2007 Group Art Unit : 3685

Examiner : WINTER, John M.

For : Customer Authentication in E-Commerce Transactions

RESPONSE TO OFFICE ACTION

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

This paper is in response to the Office Action dated February 9, 2011. Applicants further submit a request for a one-month extension of time, along with the required fee.

Amendments to the Claims begin on page 2.

Remarks begin on page 9.